



GALLERI SUSANNE

2024 | 2025 MAZDA CX-5  
FACTORY-RECOMMENDED MAINTENANCE



mazda



## IN THE SERVICE OF DRIVERS

The CX-5's driver-centric design is stylishly refined to move you. To preserve your vehicle's performance and value, adhere to the maintenance schedule detailed in your Owner's Manual. This brochure guides you through essential service procedures and highlights the benefits of regular maintenance at your Mazda Retailer. Rooted in the tradition of omotenashi, the Japanese hospitality principle, our Licensed technicians, masters of Mazda Genuine Service, ensure your CX-5 always receives trusted care.

## PREDICT THE ROAD AHEAD

No matter the road, no matter the weather, you can go confidently with the CX-5's i-Activ AWD. At every kilometre, our team of Mazda service professionals are dedicated to maintaining the capability of your CX-5.

## PURE PERFORMANCE EVERYDAY

Your CX-5 delivers on what you demand from a powerful compact SUV. It is responsive with intuitive driving dynamics. Every feature comes together seamlessly, resulting in pure performance power on every journey. Allow our service experts to preserve the performance of your vehicle and maintain the adventurous connection between you and your Mazda.





## WHY CHOOSE MAZDA GENUINE SERVICE?

Maintenance is approached with a passion for Mazda and the promise to protect the joy in every drive. For maintenance service, Mazda recommends Genuine Mazda Parts and Genuine Mazda Premium Oil.

### EXPERT TECHNICIANS

Factory-trained professionals well-versed in the craftsmanship of your CX-5 – inside and out, no one knows your Mazda like we do.

### GENUINE MAZDA PARTS

The only parts engineered with the same quality, fit, finish and performance as your CX-5.

### STATE-OF-THE-ART FACILITIES AND TECHNOLOGY

Equipped with advanced tools for accurate and comprehensive service.

### TRANSPARENCY

Comprehensive vehicle inspection and Vehicle Health Check Report Card provided after every service appointment.

## GENUINE MAZDA OIL, THE LIFEBLOOD OF YOUR VEHICLE

Our lubricants have been approved by Mazda engineers. Combining leading-edge additive technology, delivering exceptional resistance to thermal breakdown, outstanding low temperature fluidity, and excellent engine protection against wear and deposit formation under the most severe driving conditions.

## 2024 AND 2025 MAZDA CX-5 FACTORY-RECOMMENDED SERVICE SCHEDULE

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**SERVICE VISIT A:**  
**OCCURS AT A MAXIMUM**  
**INTERVAL OF 8,000 KM**  
**OR 6 MONTHS<sup>1</sup>**

Performed every service visit, includes:

- Replacement of engine oil and filter<sup>2</sup>
- Inspection<sup>3</sup> of brake and clutch fluid, washer fluid, and coolant level
- Inspection of air filter
- Inspection of function of all lights
- Inspection of all tires - inflation and wear, rotate if required
- Inspection of locks and hinges, lubricate if necessary

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**SERVICE VISIT B:**  
**OCCURS AT A MAXIMUM**  
**INTERVAL OF 32,000 KM**  
**OR 24 MONTHS<sup>1</sup>**

Includes:

- All Service A items
- Replacement of cabin air filter
- Inspection of fuel lines and hoses<sup>4</sup>
- Inspection of brake lines, hoses and connections
- Inspection of steering operation and linkage
- Inspection of driveshaft dust boots
- Tighten bolts and nuts on chassis and body
- Inspection of front and rear suspension components, ball joints and wheel bearing axial play

# 2024 AND 2025 MAZDA CX-5 FACTORY-RECOMMENDED SERVICE SCHEDULE

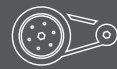
## ADDITIONAL SERVICES

Your 2024 and 2025 Mazda CX-5 also requires the following:



INSPECT AND CLEAN FRONT AND REAR BRAKE DISCS AND PADS

Every 24,000 KM or 12 months<sup>1</sup>



INSPECT DRIVE BELTS

Every 48,000 KM or 36 months<sup>1</sup>



REPLACE AIR FILTER

Every 56,000 KM or 36 months<sup>1</sup>



INSPECT EMISSION HOSES AND TUBES<sup>5</sup>

Every 64,000 KM or 48 months<sup>1</sup>



REPLACE SPARK PLUGS

Every 64,000 KM<sup>5</sup> for Skyactiv-G 2.5T (Turbo),  
every 120,000 KM<sup>6</sup> Skyactiv-G (Non-Turbo)



INSPECT EXHAUST SYSTEM AND HEAT SHIELDS

Every 72,000 KM or 60 months<sup>1</sup>



REPLACE ENGINE COOLANT

Every 192,000 KM or 120 months<sup>1</sup>, after that, every 96,000 KM  
or 60 months<sup>7</sup>



INSPECT FLAT TIRE REPAIR KIT (IF INSTALLED)

Annually<sup>8</sup>



REPLACE REAR DIFFERENTIAL OR  
TRANSFER CASE OIL

If submerged in water



## REGULAR MAINTENANCE MATTERS

No one understands the human-centric engineering of your CX-5 better than the service experts at your Mazda Retailer.

### **OPTIMAL ENGINE PERFORMANCE**

Maintain peak performance with maintenance completed by our factory-trained technicians.

### **EXTENDED VEHICLE LIFETIME**

Enjoy your CX-5 for many years to come when you follow your recommended maintenance schedule.

### **SAFETY ASSURANCE**

Our team helps to ensure all safety systems are in proper working order.

### **PROTECTED RESALE VALUE**

We are here to make your investment last and maintain your CX-5's value.

## VEHICLE STATUS MONITOR

View important vehicle maintenance messages, information, and intervals right from Mazda Connect in your centre display. The Vehicle Status Monitor alerts you of maintenance needs. Your next service date and the "Distance Until Oil Change" are displayed, providing the mileage remaining until your next engine oil replacement is required.

## PRESERVE THE ELEVATED PERFORMANCE AND PURE POWER OF YOUR CX-5 WITH GENUINE MAZDA PARTS

On every journey, the CX-5 delivers on what you demand from a powerful compact SUV. From the off-road capability of the intelligent Mi-Drive to the remarkable driving experience and fuel efficiency of Mazda's Skyactiv Technology, always use Genuine Mazda Parts designed specifically for your CX-5. This helps ensure the reliability and longevity of your CX-5, whether it's equipped with the standard Skyactiv-G engine, or the available 2.5T Dynamic Pressure Turbo engine. When Mazda-trained technicians install Genuine Mazda Parts, you can rest assured that they are protected by our Replacement Parts Limited Warranty.<sup>9</sup>



## SEASONAL MAINTENANCE TO PROTECT YOUR PEACE OF MIND

### EXPERT PREPARATION

Our factory-trained technicians will prepare your CX-5 for seasonal demands, from oil changes to battery inspections

### MAZDA APPROVED TIRES

Trust our experts to help you find the right tires for your Mazda – tailored for peak performance and safety, including winter tires designed for optimal grip in temperatures below 7°C.

### WHEEL ALIGNMENT

Proper wheel alignment is essential to the safe, smooth operation of a vehicle. Mazda highly recommends having your vehicle alignment checked regularly. It is a good practice to get an alignment once per year.<sup>10</sup>





## MAKE THE MOST OF THE MYMAZDA APP<sup>11</sup>

Stay updated with your Mazda's active health report - view oil and fuel levels, maintenance alerts and more at a glance.

- 1 Maximum interval, whichever comes first.
- 2 Reset the engine oil data whenever replacing the engine oil regardless of the message/wrench indicator light display. For SKYACTIV-G 2.5 (Non-Turbo) use SAE 0W-20 engine oil and SKYACTIV-G 2.5T (Turbo) use SAE 5W-30 engine oil. Mazda Genuine Oil is used in your Mazda vehicle and is required to help achieve optimum fuel economy.
- 3 Inspect is defined as: inspect and clean, repair, adjust, fill up, or replace if necessary.
- 4 According to state/provincial and federal regulations, failure to perform maintenance on these items will not void your emissions warranties. However, Mazda recommends that all maintenance services be performed at the recommended time or mileage/kilometre period to ensure long-term reliability.
- 5 2.5L Turbo only
- 6 2.5L Non-Turbo only
- 7 Maximum interval, whichever comes first. Use of FL-22 is recommended when replacing engine coolant. Using engine coolant other than FL-22 may cause serious damage to the engine and cooling system.
- 8 Check the tire repair fluid expiration date every year when performing the periodic maintenance. Replace the tire repair fluid bottle with a new one before the expiration date.
- 9 Refer to your warranty information booklet.
- 10 Alignments are not part of your regular scheduled maintenance, but an additional service. Requirements are subject to road conditions experienced while driving.
- 11 Connected Services features may differ slightly by carline. See Connected Services on [mazda.ca](http://mazda.ca) for details.

