



2025 MAZDA CX-50 AND CX-50 HYBRID  
FACTORY-RECOMMENDED MAINTENANCE





## IN THE SERVICE OF DRIVERS

The rugged Mazda CX-50 was engineered to help you conquer almost any terrain, while the First-Ever Mazda CX-50 Hybrid<sup>1</sup> brings a new dimension to the CX-50's design. Featuring advanced hybrid technology, and the flexibility to select gas or electric power on demand.

To preserve your vehicle's performance and value, adhere to the maintenance schedule in your Owner's Manual. This brochure guides you through essential service procedures and the benefits of regular maintenance at your Mazda Retailer. Rooted in the tradition of omotenashi, the Japanese hospitality principle, our licensed technicians, masters of Mazda Genuine Service, ensure that no matter which CX-50 you drive, it always receives trusted care.

## NAVIGATE ANY TERRAIN WITH CONFIDENCE

Manage inclement weather and off-pavement routes with the confidence that comes with your CX-50's i-Activ AWD and the CX-50 Hybrid's e-AWD. Our team of Mazda service professionals are dedicated to maintaining the capability of your CX-50.

## MAXIMIZE GAS AND HYBRID PERFORMANCE

The CX-50's Skyactiv-G engine allows for an almost instant responsive trek. For models equipped with the available 2.5T Twin Scroll Turbo engine, the experience is even more exhilarating than the non-turbo CX-50. Or engage your preferred driving style on demand, with the Mazda CX-50 Hybrid's unique series-parallel hybrid system. Regardless of your Mazda's drivetrain, trust our service experts to preserve its performance, so you can enjoy every adventure with added peace of mind.





## WHY CHOOSE MAZDA GENUINE SERVICE?

Maintenance is approached with a passion for Mazda and the promise to protect the joy in every drive. For maintenance service, Mazda recommends Genuine Mazda Parts and Genuine Mazda Premium Oil.

### EXPERT TECHNICIANS

Factory-trained professionals well-versed in the craftsmanship of your CX-50 – inside and out, no one knows your Mazda like we do.

### GENUINE MAZDA PARTS

Parts engineered with the same quality, fit, finish and performance as your CX-50.

### STATE-OF-THE-ART

#### FACILITIES & TECHNOLOGY

Equipped with advanced tools for accurate and comprehensive service.

### TRANSPARENCY

Comprehensive vehicle inspection and Vehicle Health Check Report Card provided after every service appointment.

## GENUINE MAZDA OIL, THE LIFEBLOOD OF YOUR VEHICLE

Our lubricants are approved by Mazda engineers. Combining leading-edge additive technology, outstanding low temperature fluidity, and excellent protection against wear and deposits even under the most severe driving conditions. The CX-50 Hybrid requires the use of Mazda Genuine Synthetic 0W-16. Hybrid drivetrains undergo an increased number of cold-starts during normal vehicle operation, straining the engine and engine oil. The use of Mazda Genuine Synthetic allows you to keep your engine clean and at top fuel efficiency.

## 2025 MAZDA CX-50 AND CX-50 HYBRID FACTORY-RECOMMENDED SERVICE SCHEDULE

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### ESSENTIAL SERVICE VISIT 1: OCCURS AT A MAXIMUM INTERVAL OF 16,000 KM OR 12 MONTHS<sup>2</sup>

Performed every service visit, unless superseded by Service 2, includes:

- Replace engine oil and filter<sup>3</sup>
- Inspect<sup>4</sup> drive belts
- Inspect brake fluid, washer fluid and coolant level
- Perform front and rear brake maintenance (disassemble, inspect, clean and lubricate)
- Inspect function of electrical components (horn, signals, lights)
- Inspect all tires for wear, inflate and rotate as needed<sup>5</sup>
- Inspect for heating, AC, coolant, oil and fluid leaks
- Inspect battery condition
- Inspect transmission/clutch operation
- Inspect cabin and engine air filter
- Inspect wiper blade wear and spray nozzles
- Locks and hinges, lubricate if necessary
- Body condition inspection for rust, corrosion and perforation

### ESSENTIAL SERVICE VISIT 2: PERFORMED EVERY SECOND SERVICE VISIT

Includes all Service Visit 1 items, plus:

- Inspection and tightening of bolts and nuts on chassis and body if necessary
- Inspect shocks/struts, suspension
- Inspect steering operation and linkages
- Inspect Driveshaft dust boot
- Inspect Brake lines, hoses and connections
- Inspect Fuel lines and hoses<sup>6</sup>

The CX-50 Hybrid includes all items mentioned, plus:

- Inspect Automatic transmission fluid
- Inspect front and rear differential oil
- Brake fluid flush and replacement
- Clean HV battery cooling intake filter

# 2025 MAZDA CX-50 AND CX-50 HYBRID FACTORY-RECOMMENDED SERVICE SCHEDULE

## ADDITIONAL SERVICES

2025 Mazda CX-50 and CX-50 Hybrid also requires the following:



REPLACE ENGINE AIR FILTER

Every third service visit



INSPECT EMISSION  
HOSES AND TUBES<sup>6</sup>

Every fourth service visit



INSPECT EXHAUST SYSTEM  
AND HEAT SHIELDS

Every fourth service visit



REPLACE CABIN AIR FILTER

Every 48,000 KM or 24 months<sup>2</sup>



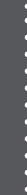
REPLACE SPARK PLUGS

Gas-only: every 64,000 KM<sup>7</sup> for Skyactiv-G 2.5T (Turbo),  
every 120,000 KM<sup>8</sup> Skyactiv-G (Non-Turbo).  
Hybrid: every 192,000 KM.



REPLACE ENGINE COOLANT

Hybrid: every 160,000 KM, after that every 80,000 KM.  
Gas-only: every 192,000 KM or 120 months<sup>2</sup>, after that,  
every 96,000 KM or 60 months.<sup>9</sup>



REPLACE EV SYSTEM COOLANT

Hybrid: Every 240,000 KM, after that every 80,000 KM.<sup>9</sup>



## REGULAR MAINTENANCE MATTERS

No one understands the human-centric engineering of your CX-50 better than the service experts at your Mazda Retailer.

### **OPTIMAL ENGINE PERFORMANCE**

Maintain peak performance with maintenance completed by our factory-trained technicians.

### **EXTENDED VEHICLE LIFETIME**

Enjoy your CX-50 for many years to come when you follow your recommended maintenance schedule.

### **SAFETY ASSURANCE**

Our team ensures all safety systems are in proper working order.

### **PROTECTED RESALE VALUE**

We are here to make your investment last and maintain your CX-50's value.

## VEHICLE STATUS MONITOR

View important vehicle maintenance messages, information, and intervals right from Mazda Connect in your centre display. The Vehicle Status Monitor feature alerts you of engine oil replacement by illuminating the wrench indicator light, displaying a message in the instrument panel, or both.

## PRESERVE THE POWERFUL ENGINEERING OF YOUR CX-50 WITH GENUINE MAZDA PARTS

Go beyond paved paths and discover your own way forward in the CX-50. Ensure reliability and longevity of your CX-50's driving dynamics with the parts designed for your vehicle – Genuine Mazda Parts. When Mazda-trained technicians install Genuine Mazda Parts, you can rest assured that they are protected by our Replacement Parts Limited Warranty.<sup>10</sup>



## SEASONAL MAINTENANCE TO PROTECT YOUR PEACE OF MIND

### EXPERT PREPARATION

Our factory-trained technicians will prepare your CX-50 for seasonal demands, from oil changes to battery inspections.

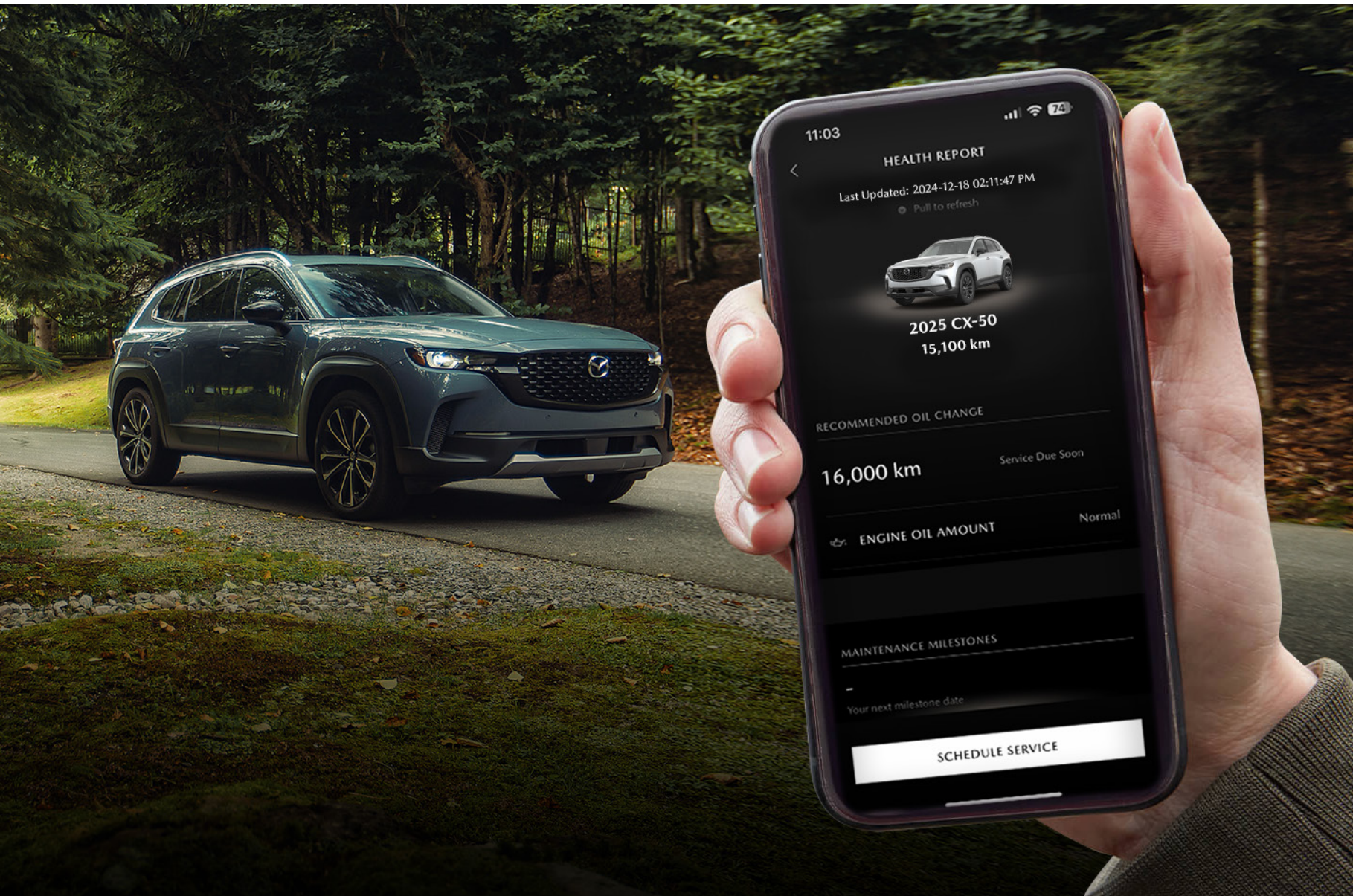
### MAZDA APPROVED TIRES

Trust our experts to help you find the right tires for your Mazda – tailored for peak performance and safety, including winter tires designed for optimal grip in temperatures below 7°C.

### WHEEL ALIGNMENT

Proper wheel alignment is essential to the safe, smooth operation of a vehicle. Mazda highly recommends having your vehicle alignment checked regularly. It is a good practice to get an alignment once per year.<sup>11</sup>





## MAKE THE MOST OF THE MYMAZDA APP<sup>12</sup>

Stay updated with your Mazda's active health report - view oil and fuel levels, maintenance alerts and more at a glance.

- 1 2025 Mazda CX-50 Hybrid specific reminders: Message "Maintenance Required for Traction Battery Cooling Parts - Please see Owner's Manual" will be displayed in the instrument panel if the High Voltage (HV) battery cooling intake filter is clogged. In this case, performance will be reduced and filter cleaning is necessary. See your Mazda Retailer. The HV battery air intake is located under the rear seat for cooling the high voltage battery. It is important to keep the area around the rear seat clear of any obstructions (ie. seat covers, luggage, carpet, etc.) which may block the intake port, to ensure proper airflow for HV battery cooling. When towed, the wheels must be off the ground, otherwise the electric motor will generate electricity and may cause system damage. Do not jump start other vehicles as this may cause damage to the 12-volt low voltage battery.
- 2 Maximum interval, whichever comes first.
- 3 Reset the engine oil data after replacing the engine oil regardless of the message/wrench indicator light display.
- 4 Inspect is defined as: inspect and clean, repair, adjust, fill up, or replace if necessary.
- 5 If equipped inspect spare tire. If not equipped with spare tire, inspect flat tire repair kit annually. Replace tire repair fluid bottle with new one prior to expiration date. Additionally, Tire Pressure Monitoring System (TPMS) initialization must be performed so that the system operates normally (if equipped).
- 6 According to provincial and federal regulations, failure to perform maintenance on these items will not void your emissions warranties. However, Mazda recommends that all maintenance services be performed at the recommended kilometre period to ensure long-term reliability.
- 7 2.5L Turbo only.
- 8 2.5L Non-Turbo only.
- 9 Maximum interval, whichever comes first. Use of FL-22 is recommended when replacing engine coolant. Using engine coolant other than FL-22 may cause serious damage to the engine and cooling system.
- 10 Refer to your warranty information booklet.
- 11 Alignments are not part of your regular scheduled maintenance, but an additional service. Requirements are subject to road conditions experienced while driving.
- 12 Connected Services features may differ slightly by carline. See Connected Services on [mazda.ca](https://mazda.ca) for details.

